# **SUPPORT RESOURCE GUIDE**

## **COVID-19 RESOURCES**

PA DEPT OF HEALTH	Visit <u>www.health.PA.Gov</u> or call 1-877-PA-Health for the latest information on Pennsylvania's COVID-19 response.
MONTGOMERY COUNTY CORONAVIRUS DATA HUB	https://data-montcopa.opendata.arcgis.com/pages/covid-19
TESTING LOCATIONS	https://montcopa.maps.arcgis.com/apps/opsdashboard/index.html#/84475d584d5044a19016d3a4443dbb5b  Testing site flyer with hours and locations, click here.  ONLINE: Click here to register for a test online. Registration opens at 7 a.m. for same-day appointments.  BY PHONE: Call (610) 970-2937 to schedule an appointment. Phone registration opens at 8:30 a.m. for same-day appointments. Language line interpretation is available.
VACCINE UPDATES	Montgomery County is actively planning for COVID-19 vaccine distribution; more information will be updated soon here: <a href="https://www.montcopa.org/3660/COVID-19-Vaccine">https://www.montcopa.org/3660/COVID-19-Vaccine</a>

## MONTGOMERY COUNTY EMERGENCY RESOURCES AND HOTLINES

UNITED WAY	Dial 211 for health and human services information 24/7, or Text 898211, www.211sepa.org
LEGAL AID	Contact: 610-275-5400 or 1-877-429-5994, http://lasp.org/montco
MOBILE CRISIS	Contact: 1-855-634-HOPE (4673)
EMERGENCY SERVICES (MCES)	Contact: 610-279-6100
NAVICATES	Contact: 610-278-3522
NATL MENTAL HEALTH CRISIS	Contact: 1-800-950-6264 or Text: 741741
EMOTIONAL DISTRESS	Helpline for emotional distress due to COVID-19. Contact: 1-800-985-5990 or Text: "TalkWithUs" to 6676
TEEN TALK LINE	Contact: 1-866-825-5856 or Text: 215-703-8411 or Email: teentalkline@accessservices.org
PEER SUPPORT TALK LINE	Contact: 1-855-715-8255 or Text: 267-225-7785
SUICIDE HOTLINE	Contact: 1-800-273-TALK (8255), https://www.preventsuicidepa.org
VETERANS CRISIS HELPLINE	Contact: 1-800-273-8255, https://www.veteranscrisisline.net
MONTCO VETERANS	Contact: 610-213-4022, M-F 10-4 for access to services and resources
SUBSTANCE ABUSE	Contact: 1-800-662-HELP (4351), https://apps.ddap.pa.gov/gethelpnow/CareProvider.aspx

#### **MENTAL HEALTH AND MANAGING STRESS**

COVID-19 HELP	MENTAL HEALTH OF AMERICA comprehensive list of COVID-19 mental health information and resources. https://mhanational.org/covid19
COVID-19 BEHAVIORAL HEALTH / CRISIS COUNSELING	PERSEVERE COVID-19 CRISIS COUNSELING PROGRAM FROM THE DEPARTMENT OF HUMAN SERVICES (DHS) Connect with a Free Crisis Counselor. Contact: 1-855-284-2494. For TTY, Contact: 724-631-5600
MENTAL & BEHAVIORAL HEALTH RESOURCES	MONTGOMERY COUNTY MENTAL AND BEHAVIORAL HEALTH RESOURCES.  https://www.montcopa.org/1219/MentalBehavioral-Health
NAMI	NATIONAL ALLIANCE OF MENTAL ILLNESS (NAMI) OF MONTGOMERY COUNTY VIRTUAL SUPPORT GROUPS. <a href="https://www.manimontcopa.org/support/">https://www.manimontcopa.org/support/</a>
#ALONETOGETHER	Online resources to take care of yourself and others.  Visit: <a href="https://www.alonetogether.com/">https://www.alonetogether.com/</a> and <a href="https://www.loveislouder.org/">https://www.alonetogether.com/</a> and <a href="https://www.loveislouder.org/">https://www.loveislouder.org/</a>

# **HOUSING AND RENT ASSISTANCE**

YOUR WAY HOME	Contact: 211 or 1-866-964-7925 or Text: 898-211. Flyer in English or Spanish (Español).
	Also includes information on the Emergency Rent and Utility Coalition for rent assistance due to COVID-19.
MORTGAGE/RENT RELIEF	CDC issued order to stop certain evictions expires on January 31, 2021. Further information here.
NEED HELP PAYING BILLS	https://www.needhelppayingbills.com/html/montgomery_county_assistance_p2.html https://www.navigateresources.net/penn/Subcategory.aspx?;;0;;N;0;37914;Housing%20/%20Shelter;;9
KEYSTONE OPPORTUNITY CENTER	Contact: 215-723-5430, https://keystoneopportunity.org

# **FOOD ASSISTANCE**

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)	Apply for <b>SNAP</b> online at: : <a href="https://www.compass.state.pa.us">https://www.compass.state.pa.us</a> SNAP/EBT card can also be used for <b>AMAZON</b> purchases.  More information and frequently asked questions can be found <a href="https://www.compass.state.pa.us">here</a> .
MEALS	MANNA ON MAIN STREET Offers to-go meals and/or groceries and shower services. Located in Lansdale.  Monday-Thursday 10-5 and Saturday and Sunday 11-1. <a href="https://mannaonmain.org/need-help/list-of-services/">https://mannaonmain.org/need-help/list-of-services/</a> CHOSEN 300 Community meals hosted at Emmanuel Lutheran Church (Pick-up in the rear of the Church) 150 N. Hanover St, Pottstown, Tuesday 6:00pm and Saturday 5:00pm
FIND A FOOD PANTRY	https://www.dhs.pa.gov/about/Ending-Hunger/Pages/Food-Pantries.aspx https://montgomerycountyalive.com/business/Food-Pantries.cfm https://www.philabundance.org/find-food/

#### ASSISTANCE AND SUPPORT PROGRAMS

/ (33131) (ITCE / (ITB)	SUPPURI PRUGRAMS
	UNEMPLOYMENT COMPENSATION (UC): www.uc.pa.gov
	The website has all updates with the most recent information regarding extensions of PEUC and PUA.
	Contact: 1-888-313-7284 or email: <u>uchelp@pa.gov</u>
	Frequently Asked Questions: https://www.uc.pa.gov/COVID-19/FAQs/Pages/default.aspx.
	PANDEMIC UNEMPLOYMENT COMPENSATION (PUA):
	Contact: 1-855-284-8545 or email: <u>ucpua@pa.gov</u>
UNEMPLOYMENT	More Information: <a href="https://www.uc.pa.gov/unemployment-benefits/file/Pages/Filing-forPUA.aspx">https://www.uc.pa.gov/unemployment-benefits/file/Pages/Filing-forPUA.aspx</a> .
COMPENSATION	PANDEMIC EXTENSION UNEMPLOYMENT COMPENSATION (PEUC): https://www.uc.pa.gov/unemployment-
	benefits/file/ Pages/Filing-for-PEUC.aspx
	LiveCHAT: www.uc.pa.gov/Chat/index.aspx
	<b>RELIACARD</b> : Contact: 1-888-233-5916
	ASSISTANCE FOR FILING FOR INITIAL BENEFITS:
	Philadelphia Legal Assistance, volunteer-operated hotline, assists people with applying for UC benefits.
	Contact: 215-999-6910. Mon: 9-1, Tues: 1-5, Wed: 3-7, Thurs: 3-7, Fri: 10-2 https://philalegal.org/UCFAQ
TAY FULLING ACCUSTANCE	CADCOM's VITA program offers free Federal/State tax prep and filing with incomes up to \$53,000. Drop-off
TAX FILING ASSISTANCE	service is available. Contact: 610-277-6363, ext. 115 for an appointment.
	North Penn YMCA is offering full-day child care for students while they attend virtual classes they will be
CHILDCARE FOR VIRTUAL	supervised by Y staff in a safe environment. Serves the North Penn, Souderton, and Perkioman Valley School
	Districts virtual school while parents are returning to work. Financial assistance available for eligible families.
LEARNERS	https://www.northpennymca.org/child-care/ child-care-for-virtual-learners/
	Subsidized child care program: https://www.dhs.pa.gov/Services/Children/Pages/Child-Care-Works-
CHILD CARE WORKS (CCW)	
	Program.aspx
STIMULUS PAYMENTS	The IRS and Treasury are delivering a Second round of Stimulus Payments. Most people will get their payments
	automatically. More information can be found <u>here</u> .
	- Xfinity WiFi Free for Everyone: For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi.
	- Free 60 Days of Internet Essentials and School Programs – Internet Essentials provides high-speed Internet
	service to low-income families. New customers who sign up before June 30, 2021, will receive 60 days of
INTERNET AND COMPUTERS	complimentary service. For more information, visit <a href="https://www.internetessentials.com">www.internetessentials.com</a> .
	- Low cost computers and internet providers - Enter your zip code to find low cost internet providers and
	computers, and free online computer courses at: <a href="https://www.everyoneon.org/find-offers">https://www.everyoneon.org/find-offers</a>
	Federal student loan borrowers are automatically placed in administrative forbearance due to the COVID-19
STUDENT LOANS	national emergency. This relief has been extended, but it will end soon on January 31, 2021.
	More information: <a href="https://studentaid.gov/announcements-events/coronavirus">https://studentaid.gov/announcements-events/coronavirus</a>
PA HEALTH INSURANCE	PENNIE, Pennsylvania's new health insurance marketplace, has extended its open enrollment deadline. For
	health coverage starting February 1, you must enroll in an insurance option by January 15. To learn more about
(PENNIE)	PENNIE and to shop for coverage, visit <a href="https://pennie.com">https://pennie.com</a> .
	There are approximately 200 community health centers across the state that provide free or low-cost
DENINGVI VANUA 600404:::::::::::::::::::::::::::::::::	comprehensive, high quality medical health care for all ages on an ability-to-pay basis. Services may be free or
PENNSYLVANIA COMMUNITY HEALTH CENTERS	low-cost, based on your household income. To find the health centers nearest you, call the PA Association of
	Community Health Centers, Monday through Friday, 8:30 a.m. to 5 p.m., at 866-944-CARE (2273), or go to
	http://www.pachc.com/health for a list of Pennsylvania health centers.
	Low-Income Energy Assistance Program information (LIHEAP):
LIHEAP	https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx
TANE	
TANF	Temporary Assistance for Needy Families: <a href="https://www.dhs.pa.gov/Services/Assistance/Pages/TANF.aspx">https://www.dhs.pa.gov/Services/Assistance/Pages/TANF.aspx</a>